

# FOCUS



## Brownstown Branch

18925 Telegraph Rd.  
Brownstown, MI 48174  
Tel: 734.281.3900  
Fax: 734.281.2352

## Lobby & Drive-Thru Hours:

M, T, Th: 9 am - 5 pm  
W: 11 am - 5 pm  
F: 9 am - 6 pm  
S: 9 am - 1 pm  
(drive thru only)

Toll Free: 800.526.7328  
[www.communityfocusfcu.org](http://www.communityfocusfcu.org)

## Service Centers:

Tel: 888.748.3266  
M-F: 9 am - 7 pm  
S: 9 am - 2 pm

**VISA Card Lost or Stolen:**  
800.991.4961

**ATM/Debit Card Lost or Stolen:**  
800.528.2273

## HOLIDAY CLOSINGS

Memorial Day: May 29  
Juneteenth Day: June 19  
Independence Day: July 4



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## Technology Update

Community Focus FCU is steadfast in our commitment to putting members first. Bigger and better changes to our internal systems are coming our way this summer. We will be streamlining the way we access and process member information, increasing efficiencies, reducing carbon footprint, and offering more digital services including online account opening. We ask for your patience and understanding as we work diligently to implement these new technologies. Please stay tuned for updates at [communityfocusfcu.org](http://communityfocusfcu.org).

## Does Your Credit Report Have Errors?

Did you know 1 out of 3 credit reports has errors? Over a third of consumers have found mistakes on their credit reports. Could you be one of them?

Stay informed and review your credit report with our FREE credit score solution - Credit Sense. Benefits include a downloadable credit report, daily score checks with no impact, real-time monitoring alerts, and the ability to dispute errors directly in the tool.

Some of the common errors found on credit reports are:

- Personal information errors such as wrong name or address.
- Account errors where credit accounts does not match consumer information.

Don't let these mistakes impact your score and lending power.

Take control – enroll in Credit Sense from the CFFCU's Online Banking or Mobile App and check your credit report today!



# Board of Directors Update

Community Focus Federal Credit Union's Board of Directors has announced that due to unforeseen circumstances, the merger between Southeast Michigan State Employees Federal Credit Union and Community Focus Federal Credit Union has been terminated. The Board of Directors has also announced that Andrew Gregoire has been named the permanent President/CEO. Gregoire has been acting as Interim CEO since January 2023.

Andrew has over 10 years of experience in the financial services industry. Over the years he moved from being first a Teller, then Head Teller, then Accounting Specialist, and finally as the Vice President of Operations at Community Focus FCU. During these years, he studied and obtained his Bachelor of Business Administration with a concentration in Finance from the University of Michigan-Dearborn.

"We are very proud to announce Andrew as our next CEO," said Harry Roesch, the Chairman of the Board. "Through his career with Community Focus Federal Credit Union he gained extensive experience in almost every area of the Credit Union's operations. He brings in a fresh approach that will guide Community Focus towards continued growth and success. We, as Board of Directors, are very confident that we are placing the credit union's leadership in good hands," added Roesch.



"I am thrilled to continue my service to Community Focus Federal Credit Union as the President and CEO" said Gregoire. "Community Focus is in a strong financial position. I plan on continuing the legacy of the credit union's involvement in the community as well as expanding access to digital products and services," added Gregoire.

Please join the CFFCU Board of Directors and staff in congratulating Andrew Gregoire.

## Connect with us on Social Media

If you would like to keep up on the latest news, updates, promotions and happenings, come by and connect with us on Facebook and Instagram!

Scan the QR code to connect with Community Focus today!



**Instagram**



**Facebook**